

Swindon Pharmaceutical Needs Assessment Supplementary Statement May 2024

Pharmaceutical Needs Assessment- Supplementary Statement

This supplementary statement:

- Has been prepared by the Public Health Team at Swindon Borough Council (SBC), in collaboration with the Pharmaceutical Needs Assessment (PNA) Steering Group on behalf of Swindon Health and Wellbeing Board.
- Is issued in accordance with Part 2; (6) 3 of the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013¹.
- Provides updates to the PNA published in September 2022².
- Includes updated information which supersedes some of the information included in the 2022 PNA and as such, should be read in conjunction with the published PNA.
- Relates to changes in pharmacy provision between the end of the data collection for the 2022 PNA, December 2021, and May 2024.

Members of the PNA Steering Group include:

- Helen Wilkinson; Community Pharmacy Clinical Lead; NHS Bath and North East Somerset,
 Swindon and Wiltshire (BSW) Integrated Care Board (ICB)
- Victoria Stanley; Programme Lead: Pharmacy, Optometry and Dentistry; BSW ICB
- Carolyn Beale; Support and Implementation Manager; Community Pharmacy Swindon and Wiltshire (CPSW)
- Amritpal Kaur; Projects Portfolio Manager; Healthwatch BSW
- Ifeoma Nneka Emelurumonye; Public Health Specialist; SBC; Chair
- Hannah McConnell; Public Health Specialist- Intelligence; SBC

People listed below are not members of the PNA Steering Group but reviewed the Supplementary Statement:

- Sarah Cotton; Chief Officer; CPSW
- Dr Edd Rendell; Medical Director; Wessex Local Medical Committees (LMCs)
- Lisa Harding; Director of Primary Care; Wessex LMCs
- Professor Steve Maddern; Director of Public Health; SBC
- Dr Anastasios Argyropoulos; Public Health Principal- Intelligence; SBC
- Rob Carroll; Public Health Consultant; SBC

¹ Legislation.gov.uk, The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

² Swindon Pharmaceutical Needs Assessment 2022-2025

Summary

Swindon's current 2022 PNA is regularly supplemented by the PNA Steering Group which reviews changes to the local population and local services to ensure that no substantive changes to the PNA are required, as per government guidance³.

The information included within this supplementary PNA statement relates to changes in service coverage and provision within Swindon's seven PNA areas, while also identifying pharmacy closures, relocations and mergers that took place since the publication of the 2022 PNA. The supplementary statement is expected to become part of the 2022 PNA, which concluded that there is adequate pharmaceutical provision across Swindon and did not identify any additional needs for the provision of necessary, essential or advanced pharmaceutical services.

A full revised PNA expected to be published prior to the 1st October 2025, as required by the regulations.

Changes to Service Provision

The following data has been obtained from the NHS Business Services Authority (BSA) Consolidated Pharmaceutical List for 2023/24⁴, and communication with the Local Pharmaceutical Committee (LPC). Changes in service provision since the 2022 PNA are detailed in Tables 1-4 and depicted in the Appendix (Maps 1 and 2). Two pharmacies closed and one pharmacy opened during this period. The closure of a pharmacy does not automatically mean a gap in provision. It is recognised that patients will often use an alternative pharmacy in the local area.

Table 1 Changes to pharmaceutical contracts (hours, ownership, closures)

Type of change	Pharmacies affected by change
Change of opening hours	23
Change of ownership	8
New pharmacy contract	1
Pharmacy closures (community)	2
Pharmacy merger	0
Relocation	0

Opening hours

Pharmacies usually operate with 40 core opening hours. Some pharmacies apply for additional supplementary hours on top of their core opening hours. All pharmacies listed below operate on a minimum 40-hour contract.

³ Gov.uk: Pharmaceutical Needs Assessments Information Pack (published 2021)

⁴ NHS BSA Consolidated Pharmaceutical List 2023/34 – Quarter 4

Since the last PNA, there have been 23 changes to pharmacy opening hours, 5 of which were increases and 18 of which were reductions. The increase in hours varies between a minimum of 0.5 hours per week to a maximum of 5 additional opening hours per week. The reduction in hours varies between a minimum of 0.16 hours less per week to a maximum of 28.5 hours less per week. Five reductions were recorded in the North PNA areas, with four in the North Central and West PNA areas.

At the time of the last PNA there were three 100 hour pharmacies. Under the NHS (Pharmaceutical and Local Pharmaceutical Services) Amendment Regulations 2023 - which set the legal framework for the commissioning of pharmaceutical services by ICBs – from May 2023, pharmacies contracted with 100 opening hours (referred to as '100 hour pharmacies') could apply to reduce their core opening hours to between 72 and 100 hours⁵. Since the last PNA, all of the three 100 hour pharmacies in Swindon have reduced their opening hours.

Table 2 Changes to opening hours

PNA	Trading Name	Location	Opening Hours	Previous Opening	Change in
area			(including Core and		opening
			Supplementary	(including Core	hours
			Hours)	and	
				Supplementary	
				Hours)	
	Boots	3 Brunel Plaza, SN1 1LF	Mon-Fri:9.30am-	Mon-Sat: 8am-	Reduction
			6pm	6pm Sun:	
			Sat: 8am-6pm	10.30am -	
			Sun: 10.30am -	4.30pm	
			4.30pm		
	Rowlands	Kingswood Avenue,	Mon-Fri: 9am-	Mon-Fri: 9am-	Reduction
Central	Pharmacy	Park North, SN3 2RJ	12.55pm and	5.30pm	
Central			1.15pm-5.30pm	Sat: 9am-1pm	
			Sat: 9am-1pm	Sun: closed	
			Sun: closed		
Rowlands 1 Par		1 Park Lane, SN1 5HG	Mon-Fri: 8.30am -	Mon-Fri: 8.30am	Increase
	Pharmacy		1pm and 2pm-6pm	-1pm and 2pm-	
			Sat-Sun: closed	5.30pm	
				Sat-Sun: closed	
	Rowlands	Colingsmead Eldene,	Mon-Fri: 9am-1pm	Mon-Fri: 9am-	Reduction
	Pharmacy	SN3 3TQ	and 1.20pm-6pm	6pm Sat-Sun:	
East			Sat-Sun: closed	closed	
	Covingham	3 Covingham Square,	Mon-Fri: 9am-6pm	Mon-Sat: 9am-	Reduction
	Pharmacy* SN3 5AA		Sat: 9am-5pm	6pm Sun: closed	
			Sun: closed		

⁵Guidance on the NHS (pharmaceutical and local pharmaceutical services) (amendment) regulations 2023

	Asda Pharmacy	Orbital Shopping park,	Mon-Sat: 9am-	Mon-Sat: 8am-	Reduction
		Abbey Meads, SN25	8pm	1pm & 2pm-	
		4BG	Sun: 10am-4pm	10pm	
				Sun: 10am-4pm	
	Morrisons	Thames Avenue,	Mon-Fri: 9am-7pm	Mon-Fri: 8.30am-	Reduction
	Pharmacy	Haydon Wick, SN25	Sat: 9am-5pm	1pm & 2pm-8pm	
		1QQ	Sun: Closed	Sat: 8.30am-1pm	
				& 2pm-7pm	
				Sun: Closed	
	Home Ground	Thames Avenue, SN25	Mon-Sat: 9am-	Mon-Sat: 5am-	Reduction
North	Pharmacy**	1QQ	8pm	8pm	
			Sun: 8am -6pm	Sun: 8am -6pm	
	Boots	Unit 3, Orbital	Mon-Fri: 9am- 2pm	Mon-Fri: 8.30am-	Reduction
		Shopping Park,	and 3pm-7pm	8pm	
		Thamesdown Road,	Sat: 9am- 1.30pm	Sat: 8.30am-7pm	
		SN25 4AN	and 2.30pm-7pm	Sun: 10.30am-	
			Sun: 8.30am -7pm	4.30pm	
	Cohens	Abbey Meads Medical	Mon-Fri: 8.30am-	Mon-Fri: 8.30am-	Increase
	Chemist	Centre, Elstree Way,	6.30pm	12.30pm and	
		SN25 4YX	Sat: 9am-12pm	1.30pm-6.30pm	
			Sun: closed	Sat: 9am-12pm	
				Sun: closed	
	Penhill	257a Penhill Drive, SN2	Mon-Thurs:	Mon-Fri: 8.30am-	Reduction
	Pharmacy*	5HN	8.30am-5.30pm	-5.30pm	
			Fri: 8.30am-	Sat-Sun: Closed	
			5.20pm		
			Sat-Sun: Closed		
	Hawthorne	261 Cricklade Road,	Mon-Fri: 8.30am-	Mon and Thurs:	Reduction
	Pharmacy	Gorse Hill, SN2 1AE	6.30pm	8.30am-7.30pm	
North			Sat: 9am-12pm	Tues, Weds, Fri:	
Central			Sun: Closed	8.30am-6.30pm	
Central				Sat: 9am-4pm	
				Sun: closed	
	Jhoots	Moredon Medical	Mon-Fri: 8.45am-	Mon-Fri: 8.30am-	Reduction
	Pharmacy*	Centre, Moredon Road,	6.15pm	6.30pm	
		SN2 2JG	Sat: 9am-5.30pm	Sat: 9am-5.30pm	
			Sun: Closed	Sun: closed	
	Swindon	Hawthorne Medical	Mon-Sat: 9am-	Mon-Sat: 8am-	Reduction
	Pharmacy**	Centre, May Close,	9pm	10.30pm	
		SN2 1UU	Sun: 8am-9pm	Sun: 8am-9pm	

	Boots	Unit 5-6, Greenbridge	Mon-Fri: 9.30am-	Mon-Fri: 8.30am-	Reduction
		Retail Park Stratton	8pm	8pm	
		Road SN3 3SG	Sat: 9.30am-	Sat: 8.30am-7pm	
			1.30pm and	Sun: 10.30am-	
North			2.30pm-7pm Sun:	4.30pm	
East			10.30am-4.30pm		
	Merchiston	St Margaret's Chase,	Mon-Fri: 9am-	Mon-Fri: 9am-	Increase
	Pharmacy*	SN3 4BF	6.45pm	6.45pm	
	,		Sat: 9am-1pm	Sat-Sun: closed	
			Sun: closed		
	Avicenna	56 Guildford Avenue,	Mon-Fri: 8.30am-	Mon-Fri: 8.30am-	Reduction
	Pharmacy	SN3 1JE	1pm and 2pm-6pm	6pm	
			Sat: 9am-12pm	Sat: 8.30am-	
			Sun: closed	12pm Sun: closed	
South	Jephson	Wroughton Health	Mon-Fri: 9am-5pm	Mon-Fri: 8.30am-	Reduction
South	Pharmacy	Centre, Barrett Way	Sat: 9am-12pm	6.30pm Sat: 9am-	
		SN4 9LW	Sun: closed	12pm Sun: closed	
	Jhoots	Curie Avenue, SN1 4GB	Mon-Fri: 9am-1pm	Mon-Fri: 9am-	Increase
	Pharmacy		and 2-6.15pm	1pm and 2-6pm	
			Sat-Sun: closed	Sat-Sun: closed	
	Jhoots	2 Shaw Village Centre,	Mon-Fri: 9am-6pm	Mon-Fri: 9am-	Reduction
	Pharmacy*	Ramleaze Drive, SN5	Sat: 9am-12pm	6pm	
		5PY	Sun: Closed	Sat: 9am-1pm	
				Sun: Closed	
	Asda	West Swindon	Mon-Sat: 9am-	Mon-Fri: 7am-	Reduction
	Pharmacy**	Shopping Centre,	12.30pm, 1pm-	11pm	
		Tewkesbury Way, SN5	4.30pm, 5pm-9pm	Sat: 7am-9pm	
		7DL	Sun: 10am-4pm	Sun: 10am-4pm	-
	Ashington Way	Westlea, SN5 7XT	Mon, Tues, Thurs,	Mon-Fri: 8.30am-	Reduction
West	Pharmacy		Fri: 8.30am-6pm	6pm Sat: 9am-	
			Weds: 8.30am-	1pm Sun: closed	
			5.30pm		
			Sat: 9am-12pm		
			Sun: closed		
	Sparcells	Midwinter Close,	Mon, Thurs, Fri:	Mon, Thurs, Fri:	Increase
	Pharmacy	Peatmoor, SN5 5AN	8.30am-6.30pm	8.30am-1pm and	
			Tues and Weds:	2pm-6.30pm	
			9am-6pm	Tues-Weds:	
			Sun: closed	8.30am and 2pm-	
				6pm Sat-Sun:	
				closed	

^{*}Change of ownership has taken place since the last PNA. See Table 5 for details.

^{**}Previously a 100-hour pharmacy.

Table 3 Changes of ownership

PNA	Ownership Change	Trading	Change	Location	Opening Hours
area	(previous name if	Name	Registered		(including Core and
	different)	(previous			Supplementary Hours)
		name if			
		different)			
	1. Niasis Ltd	Victoria	Nov 2023	171 Victoria Road,	Mon-Fri: 9am-1pm & 2pm-
Central	(Jhoots)	Road		SN1 3DF	6pm
Contrar		Pharmacy			Sat-Sun: Closed
		(Jhoots)			
	2. SEJ	Covingham	June 2023	3 Covingham	Mon-Fri: 9am-6pm
	Pharmaceutical	Pharmacy		Square, SN3 5AA	Sat: 9am-5pm
East	Ltd (Lloyds)	(Lloyds)			Sun: Closed
	3. Sharief	Allied	Oct 2023	Unit 1, Royston	Mon-Fri: 9am-6pm
	Healthcare 2 Ltd	Pharmacy		Road, Park South,	Sat: 9am-5pm
	(Lloyds)	Park South		SN3 2FB	Sun: Closed
		(Lloyds)			
	4. Ascent Ltd	Clive	May 2023	16 Clive Parade,	Mon-Fri: 9am-6pm
	(Lloyds)	Parade		SN2 1AJ	Sat: 9am-5pm
		Pharmacy			Sun: Closed
		(Lloyds)			
North	5. LPSD Nine Ltd	Jhoots	LPS	Moredon Medical	Mon-Fri: 8.45am-6.15pm
Central	(Lloyds)	Pharmacy	transfer*	Centre, Moredon	Sat: 9am-5.30pm
		(Lloyds)		Road, SN2 2JG	Sun: Closed
	6. Swiftmeds Ltd	Penhill	Feb 2024	257a Penhill Drive,	Mon-Thurs: 8.30am-5.30pm
	(Boots)	Pharmacy		SN2 5HN	Fri: 8.30am-5.20pm
		(Your Local			Sat-Sun: Closed
		Boots)			
North	7. Merchiston	Merchiston	Sept 2023	St Margaret's	Mon-Fri: 9am-6.45pm
East	Pharma Ltd (Lloyds)	Pharmacy		Chase, Highworth	Sat: 9am-1pm
		(Lloyds)	_	Road, SN3 4BF	Sun: Closed
	8. LPSD One	Jhoots	LPS	2 Shaw Village	Mon-Fri: 9am-6pm
West	Hundred Ten Ltd (Lloyds)	Pharmacy	transfer*	Centre, Ramleaze	Sat: 9am-5pm
	nefer net known	(Lloyds)		Drive, SN5 5PY	Sun: Closed

^{*}Date of transfer not known

Table 4 Pharmacy closures

PNA area	Trading	Date of Closure	Location	PNA area	Opening Hours
	Name				(including Core and
					Supplementary Hours)
Central	Boots UK		35 Wood Street,		Mon-Fri: 8.30am-5.30pm
Central	Limited	February 2024	SN1 4AN	Central	Sat: 9am-5pm
	Lillited				Sun: Closed
	Rowlands		(inside Co-op)		Mon-Fri: 8am-6.30pm
South*		July 2023	High Street, Old	Central	Sat: 9am-1pm & 2pm-5pm
	pharmacy		Town, SN1 3EG		Sun: Closed

^{*}This pharmacy lies very close to the Central/South PNA area border. Previously listed in the 2018 and 2022 PNAs as falling under the Central PNA area.

Mergers and Relocations

There were no known mergers or relocations in the time period since data collection for the last PNA ended.

New national services

On 31 January 2024 the Pharmacy First scheme was launched by the government and NHS England, enabling community pharmacists to supply prescription only medicines, including antibiotics and antivirals where clinically appropriate to treat the following seven common conditions:

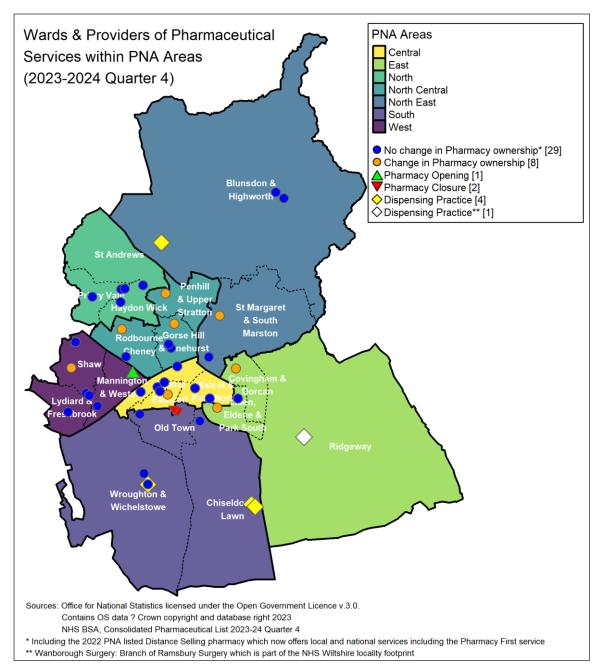
- 1. Sinusitis
- 2. Sore throat
- 3. Earache
- 4. Infected insect bite
- 5. Impetigo
- 6. Shingles
- 7. Uncomplicated UTIs in women

Treatment can be obtained by walking into the pharmacy or via direct referral to the pharmacy. Sign up to the service is voluntary, but 100% of current Swindon pharmacies have signed up to provide this service. Service use data will be examined in the full PNA report due for publication in 2025⁶.

⁶ Department of Health and Social Care Media Centre. Pharmacy First: what you need to know [accessed May 2024]

Appendix

Map 1 - Openings, closures, and changes of ownership since the 2022-2025 PNA: pharmacies and GP dispensing practices in Swindon, by PNA area



Map 2 - Openings, closures, and changes in opening hours since the 2022-2025 PNA: pharmacies and GP dispensing practices in Swindon, by PNA area

