

Swindon Pharmaceutical Needs Assessment 2022-2025

Appendices

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Appendix 1: Public Engagement Survey

About the survey

We are working with the Swindon Health and Wellbeing Board to help work out where pharmacies are needed and what services they provide. This work has to be done every three years and it helps with planning. This process is called a *pharmaceutical needs assessment*. The revised pharmaceutical needs assessment (PNA) will be published in October 2022. It will take into account the views of local people and of pharmacies themselves; and it helps review what services we have in place, what local people need and how things might change in future. It will be used to make decisions when applications are received for new pharmacies and will help the health service make decisions about which services are paid for by the NHS in the community pharmacies we already have. **This survey has been put together to collect the views of local people who have used a pharmacy in the last 12 months.**

Healthwatch Swindon is an independent organisation which gathers views about health and social care issues.

If you would prefer to complete the survey over the phone please call Healthwatch Swindon on 01793 xxxxxx. You may need to leave your name and telephone number so that we can call you back.

Please respond to the survey by 17th January 2022.

If you would like to request the survey in an alternative format please e-mail: info@healthwatchswindon.org.uk or call 01793 xxxxxx

1. Why and how often do you usually use pharmacy services? This might be visiting in person or using online services (please tick any or all that apply).

	About once a week	About once a month	Less than once a month	Never
To get a prescription for myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get a prescription for someone else	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Someone else gets my prescription for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To buy medicines for myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Someone else buys medicines for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get advice for myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get advice for someone else	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Someone else gets advice for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get a service the pharmacy offers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

2. Do you...? (please tick one)

- Use the same pharmacy all of the time
- Use different pharmacies but visit one most often
- Use different pharmacies and none more frequently than any other
- I access online pharmacy services

If you can remember the name and the location of the pharmacy you use most often please type it here:

3. If you visit a pharmacy in person, why do you use that/those particular pharmacy/pharmacies? (please tick all that apply to you)

- | | |
|---|---|
| <input type="checkbox"/> Close to my home | <input type="checkbox"/> I've always used this pharmacy |
| <input type="checkbox"/> Close to my work | <input type="checkbox"/> The service is quick |
| <input type="checkbox"/> Close to my doctor | <input type="checkbox"/> They usually have what I need in stock |
| <input type="checkbox"/> Close to my children's school or nursery | <input type="checkbox"/> They have good opening hours |
| <input type="checkbox"/> Close to other shops | <input type="checkbox"/> The pharmacy collects my prescription(s) and delivers my medicine(s) |
| <input type="checkbox"/> The pharmacy delivers | <input type="checkbox"/> The pharmacy was recommended to me |
| <input type="checkbox"/> It is easy to get to the pharmacy | <input type="checkbox"/> They provide good advice and information |
| <input type="checkbox"/> It is easy to park at the pharmacy | <input type="checkbox"/> The customer service |
| <input type="checkbox"/> I just like the pharmacy | <input type="checkbox"/> It's a well-known big chain |
| <input type="checkbox"/> I trust the people there | <input type="checkbox"/> It's not one of the big chains |
| <input type="checkbox"/> The people know and look after me | <input type="checkbox"/> There is a private area if I need to talk to the pharmacist |
| <input type="checkbox"/> They don't know me | <input type="checkbox"/> Other (please specify): |

Other (please specify):

4. If you go to the pharmacy yourself, how do you usually get there?

- | | |
|--|-------------------------------|
| <input type="checkbox"/> Walk | <input type="checkbox"/> Car |
| <input type="checkbox"/> Bus | <input type="checkbox"/> Bike |
| <input type="checkbox"/> Train | <input type="checkbox"/> Taxi |
| <input type="checkbox"/> Other (please specify): | |

Other (please specify):

5. How long does it usually take you to get there?

- Less than 5 minutes
- Between 5 and 15 minutes
- More than 15 minutes

6. When is it most convenient for you to use a pharmacy? (please tick all that apply)

	Normal weekday	Saturday	Sunday
Before 9am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Between 9am and noon	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Between noon and 2pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Between 2pm and 5pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Between 5pm and 8pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After 8pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. If there has been a time recently when you weren't able to use your normal pharmacy/get to a pharmacy, what did you do?

- Went to another pharmacy
- Waited until the pharmacy was open
- Went to my GP
- Other (please specify):
- Went to a hospital
- Went to a walk-in centre
- Called 111

8. Has a medicines review been helpful for you?

A medicines review is a meeting with your pharmacist to talk about your medicines. Your medicines should be reviewed regularly (usually once a year) to check that they are right for you.

- Yes
- No
- Have not had a medicines review

If yes or no, please tell us why:

9. When you have been prescribed new medicines was it helpful to have the pharmacist explain them to you?

Yes

No

Please tell us why:

10. How well do you feel your illness/condition/need is supported by your pharmacy?

Extremely well

Very well

Moderately well

Slightly well

Not at all well

I don't know

11. How well do you feel that your pharmacist works with others who support you? E.g. carer, family member, GP, or district nurse.

Extremely well

Very well

Moderately well

Slightly well

Not at all well

I don't know

Please tell us more:

12. Are there barriers which make it difficult for you to access services? (please tick any that apply)

I do not have access to the internet/I have difficulty using online services

I find it difficult to read, write or understand written information

English is not my first language

I have a condition(s) which limits my day-to-day activities (e.g. mobility, sensory, cognitive impairment)

None

Other (please specify):

13. If there are barriers which make it difficult for you to access services, how well do you feel your pharmacy supports you with these?

Extremely well

Very well

Moderately well

Slightly well

Not at all well

I don't know

Please tell us more:

14. What do you feel could be improved at your pharmacy?

15. Has the Covid-19 pandemic affected either the way you use pharmacy services or the support you receive from pharmacies?

Yes

No

If yes, please tell us
how:

Thank you for completing this PNA questionnaire.

Appendix 2: PNA Pharmacy Interview Topic Guide

Date	
Pharmacy Name and Postcode	
Name of Pharmacist	
Category	

<p>1. What do you consider are the top 3 challenges related to customers/patients for you as a pharmacist?</p>	
1)	
2)	
3)	
<p>2. How well do you feel that the needs of your customers/patients are met? Do you think there are any customer groups that find it difficult to access your services? For example, groups with digital literacy or health literacy issues, barriers linked to languages, a condition which limits day to day activities (mobility, sensory or cognitive impairments), etc. Encourage elaboration for each client group.</p>	

<p>3. What does your pharmacy have in place to support these groups (mentioned above)? What changes would you like to make to better meet the needs of your customers/patients? What works well at the moment, and what could be improved.</p>
<p>4. Do you feel there is sufficient capacity within your existing premises and staffing levels to manage current demand? If there is an increase in demand, how do you feel you would manage?</p>
<p>5. Are there any new services, advanced or enhanced, which you would like to provide in your pharmacy in the next three years? (This includes privately funded and those commissioned by the local authority/CCG). See list below. Enquire if they would need staff training or facilities adjustments in order to do this.</p>
<p>6. Is there anything else that you would like to mention?</p>

Thank you for completing this PNA questionnaire.

Appendix 3: Maps

Map 1: Swindon's seven PNA geographical areas with ward boundaries

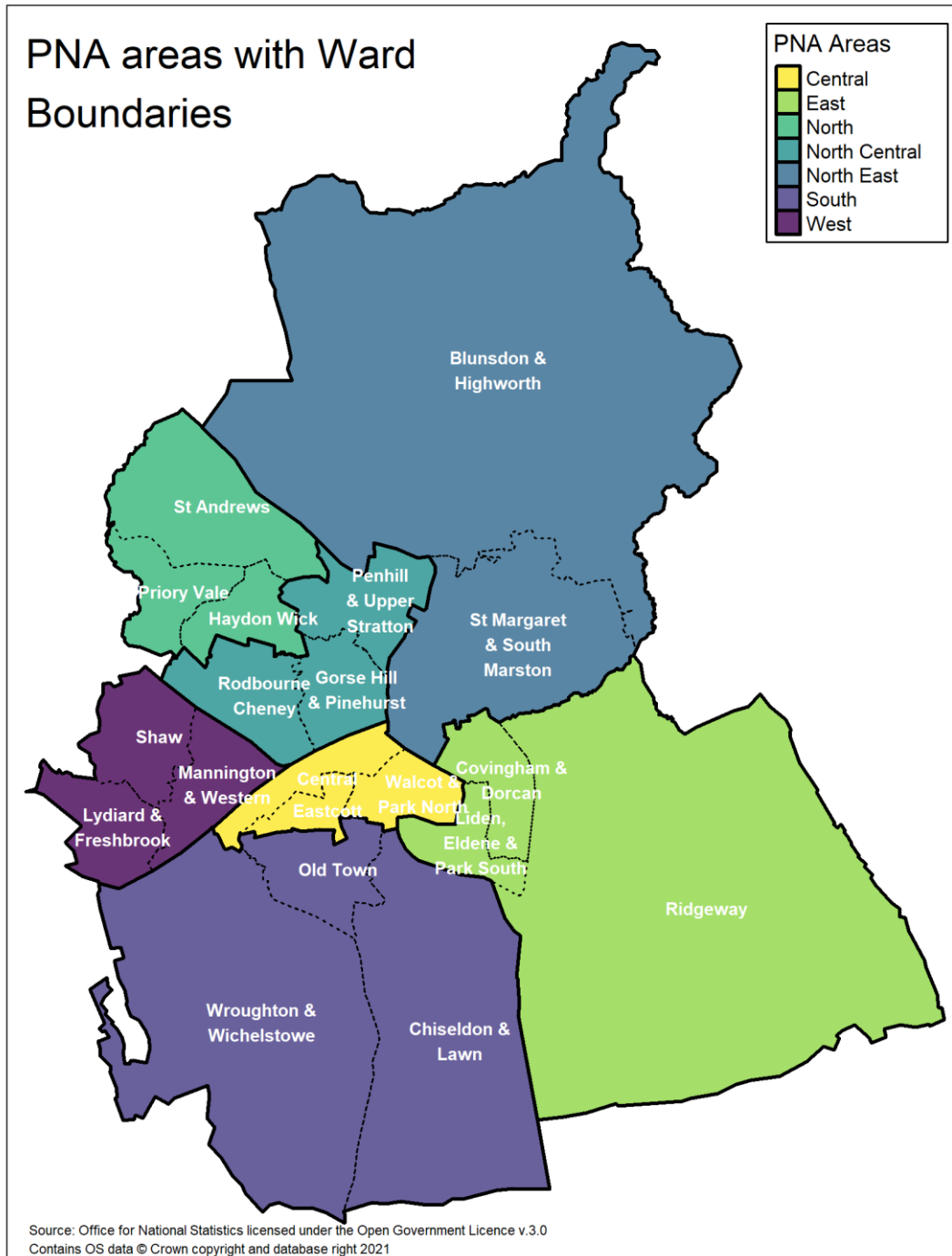
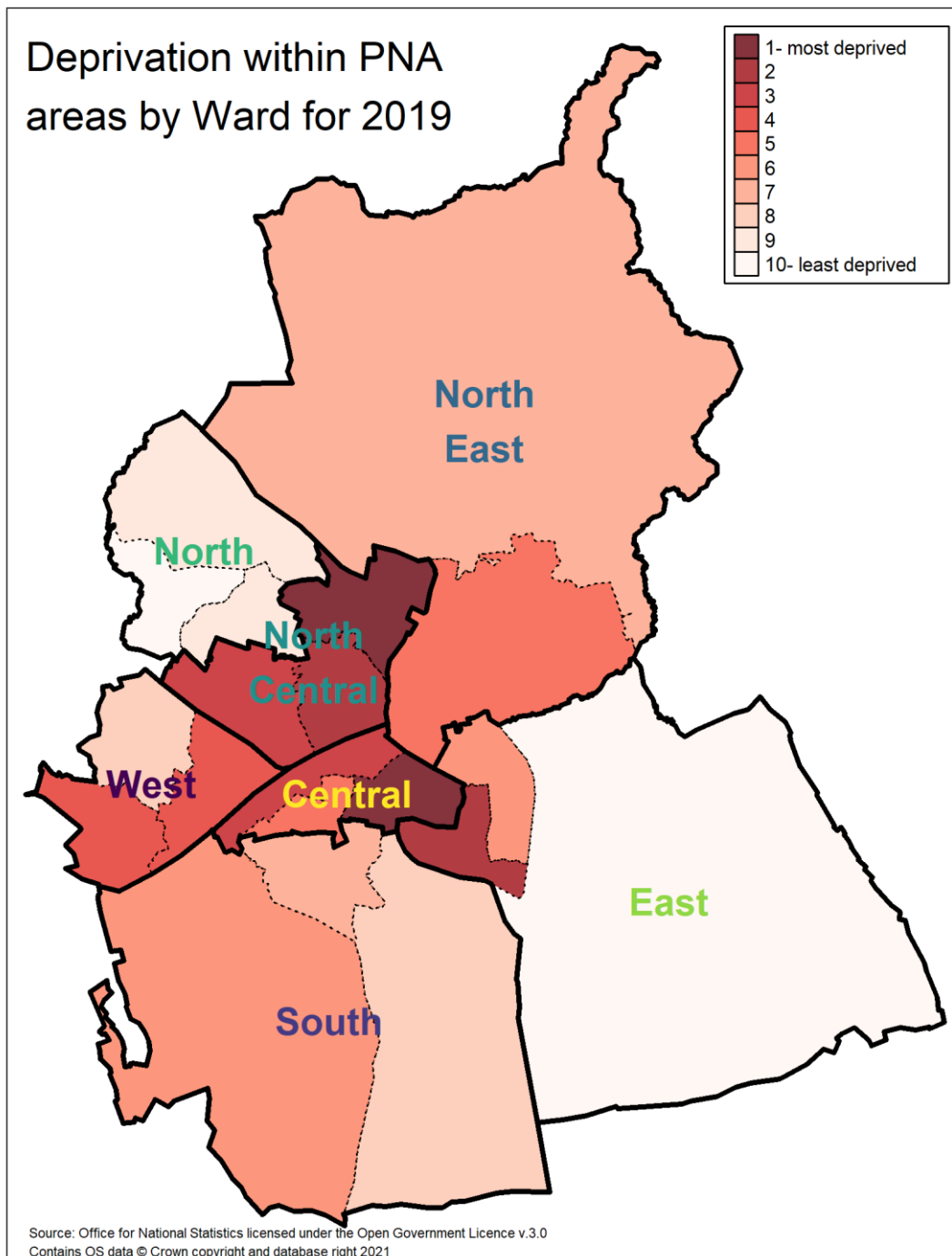


Table 1: Ward populations¹

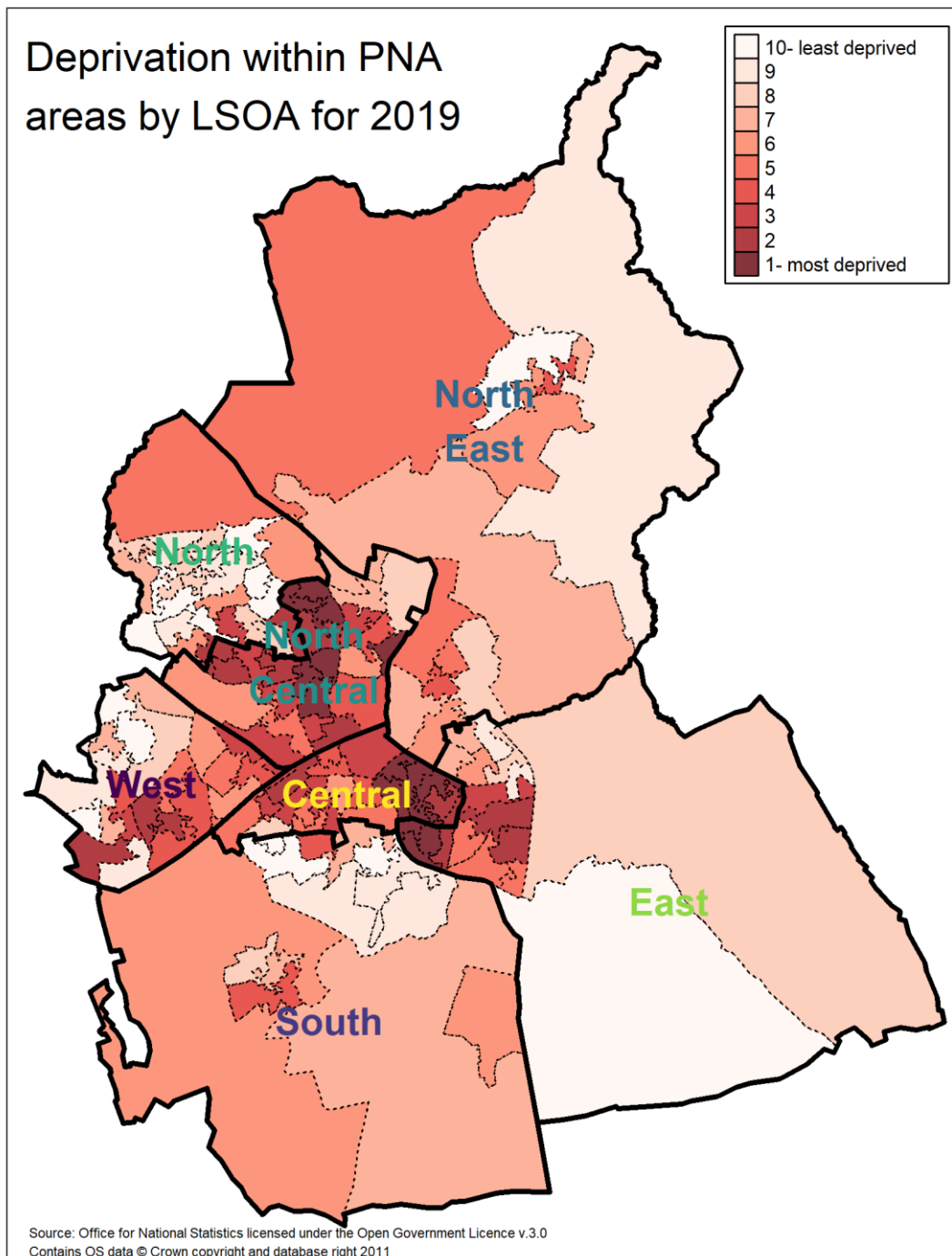
Electoral Ward	Residents
Blunsdon and Highworth	14,204
Central	14,649
Chiseldon and Lawn	7,587
Covingham and Dorcan	10,261
Eastcott	12,660
Gorse Hill and Pinehurst	13,284
Haydon Wick	11,865
Liden, Eldene and Park South	11,187
Lydiard and Freshbrook	10,489
Mannington and Western	10,904
Old Town	10,780
Penhill and Upper Stratton	11,854
Priory Vale	12,334
Ridgeway	3,280
Rodbourne Cheney	11,983
Shaw	10,340
St Andrews	12,478
St Margaret and South Marston	11,201
Walcot and Park North	13,550
Wroughton and Wichelstowe	7,991
Total resident population	222,881

¹ ONS: Ward-level population estimates, mid-2020. Available from: <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/wardlevelmidyearpopulationestimatesexperimental> [accessed 27/01/22]

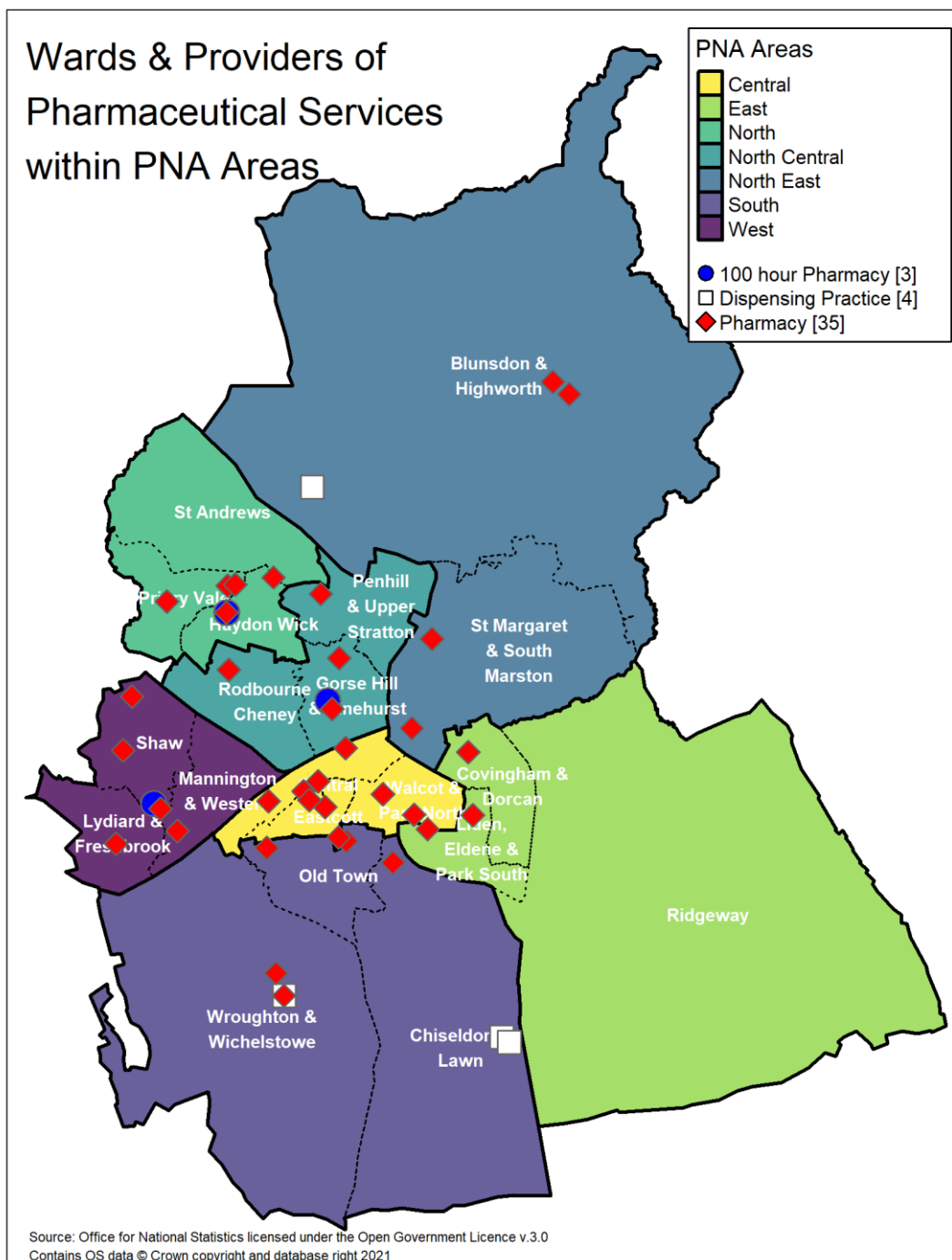
Map 2a: Areas of deprivation by ward



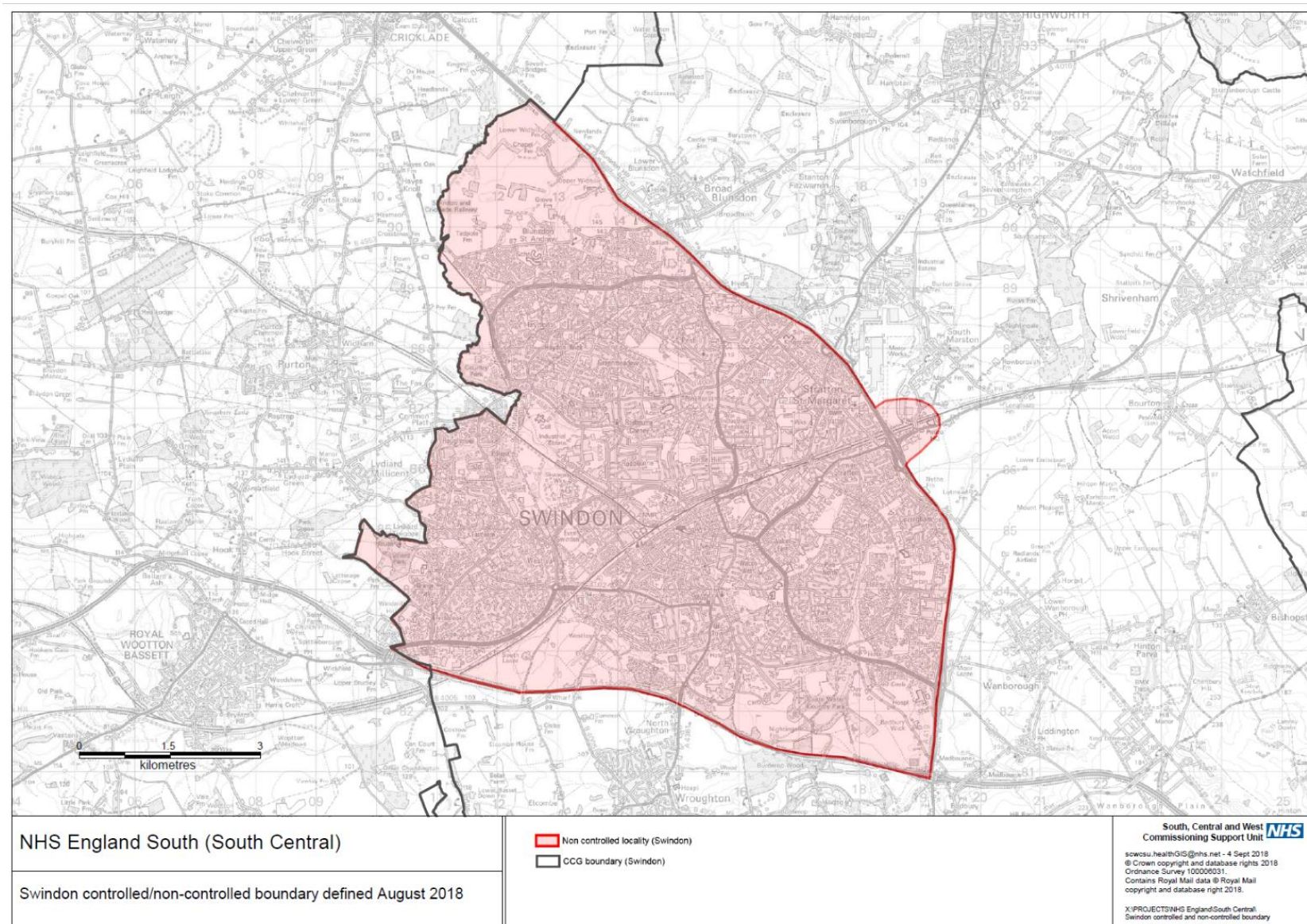
Map 2b: Areas of deprivation by LSOA



Map 3: Pharmacies and GP dispensing practices in Swindon

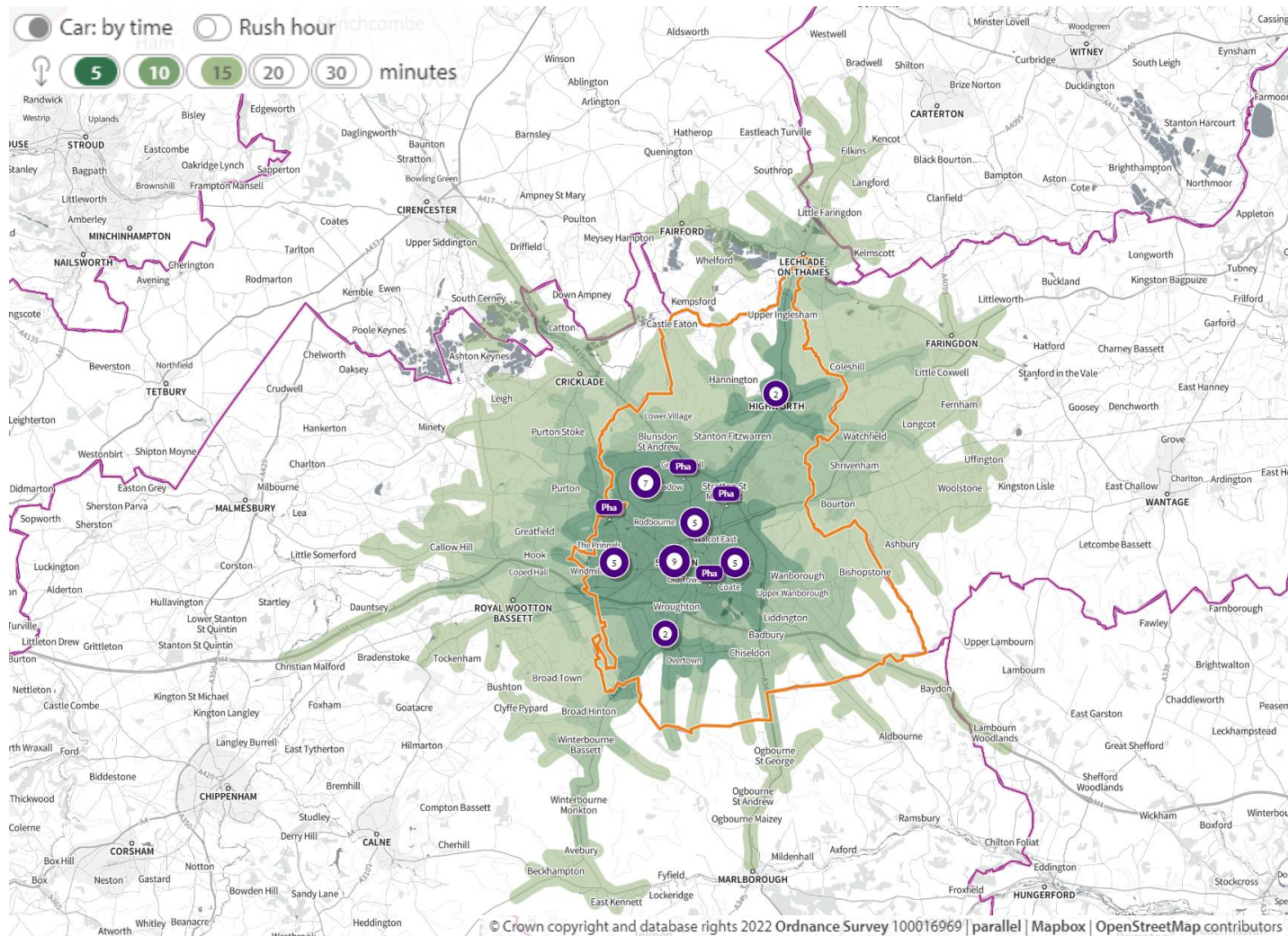


Map 4 – Map of non-controlled areas²



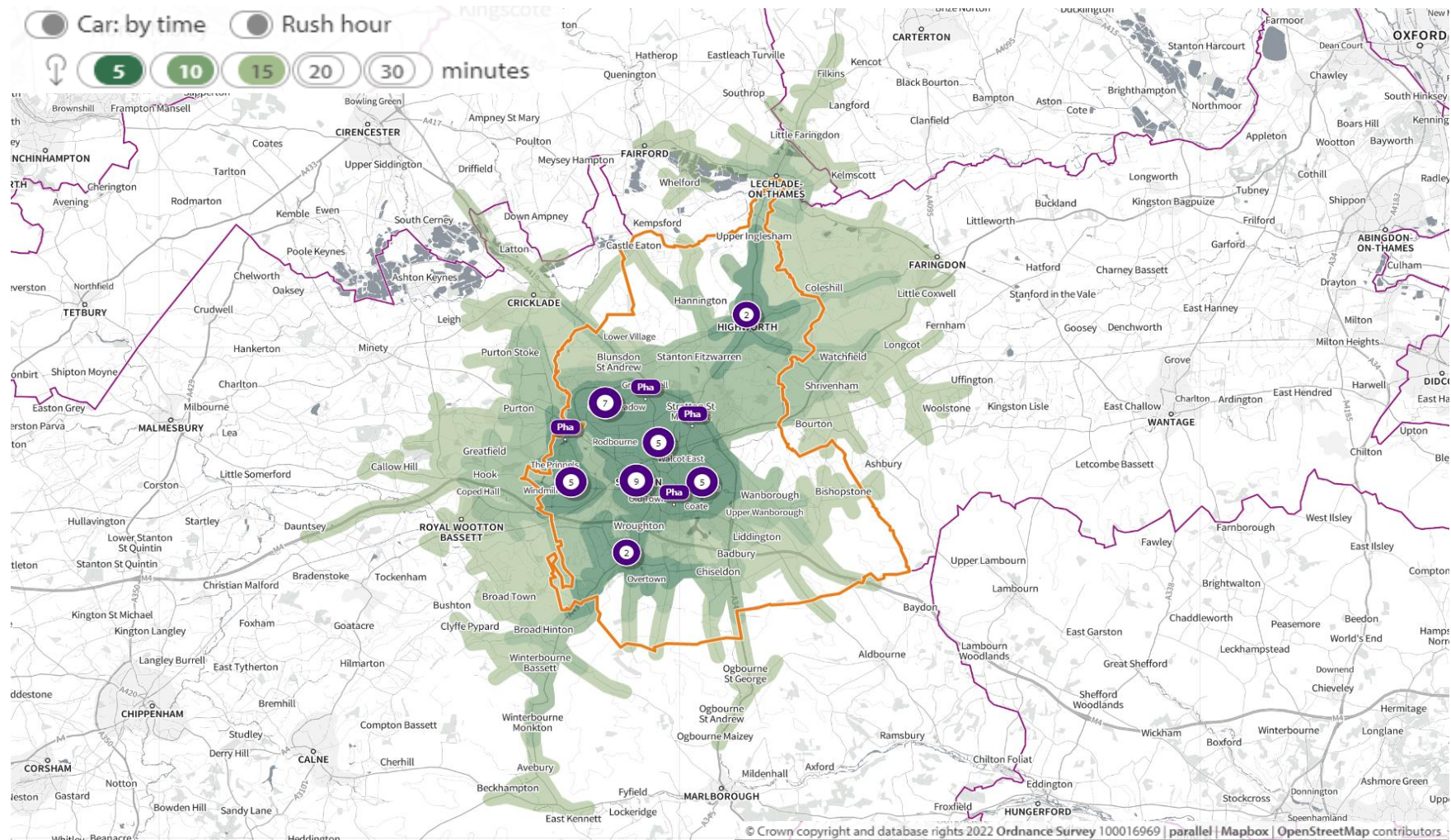
² Provided by Community Pharmacy Swindon & Wiltshire.

Map 5a: Fifteen minute drive time area from pharmacies in Swindon³



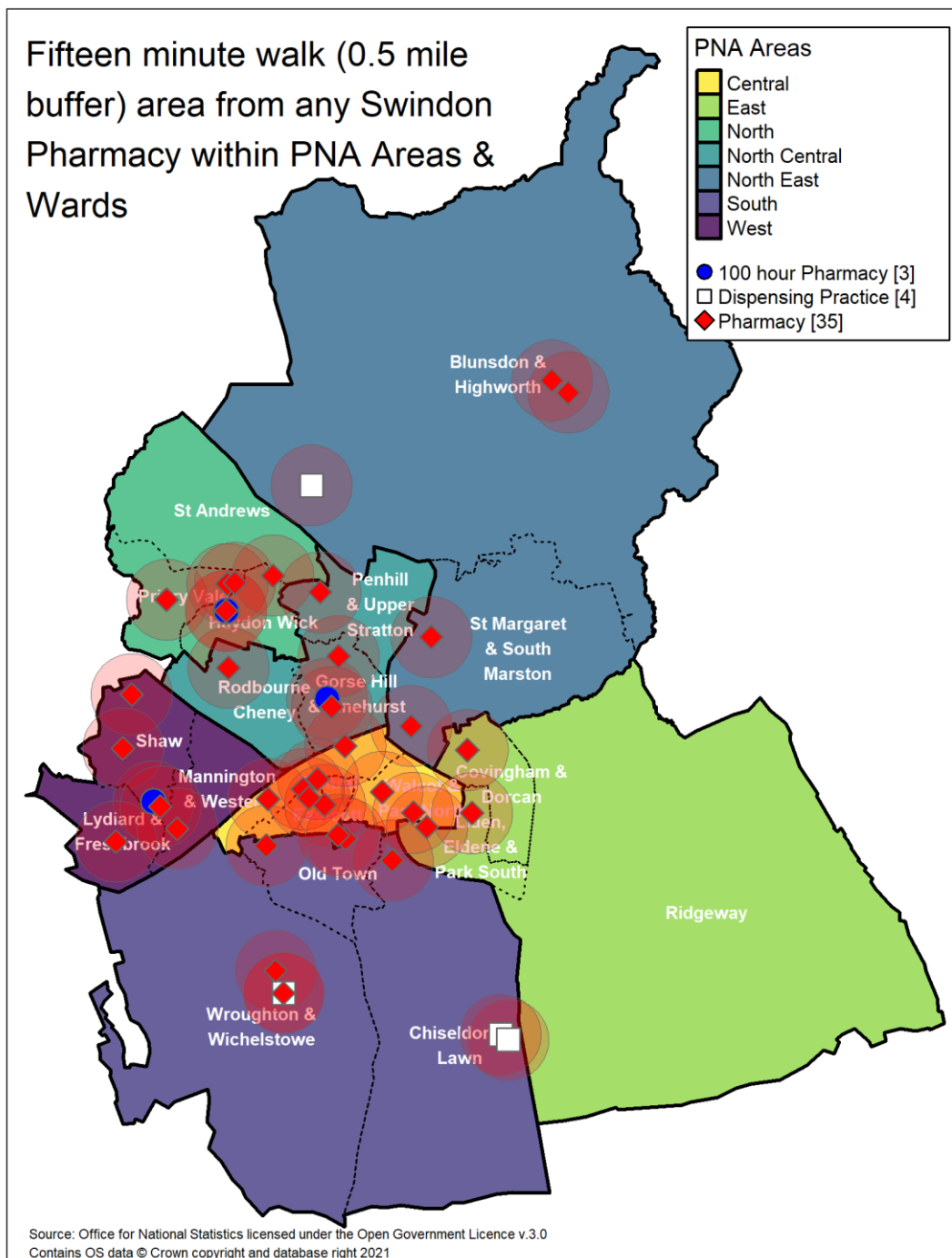
³ Created using NHS Shape tool available from: <https://app.shapeatlas.net>

Map 5b: Fifteen minute drive time area from pharmacies in Swindon (rush hour)⁴

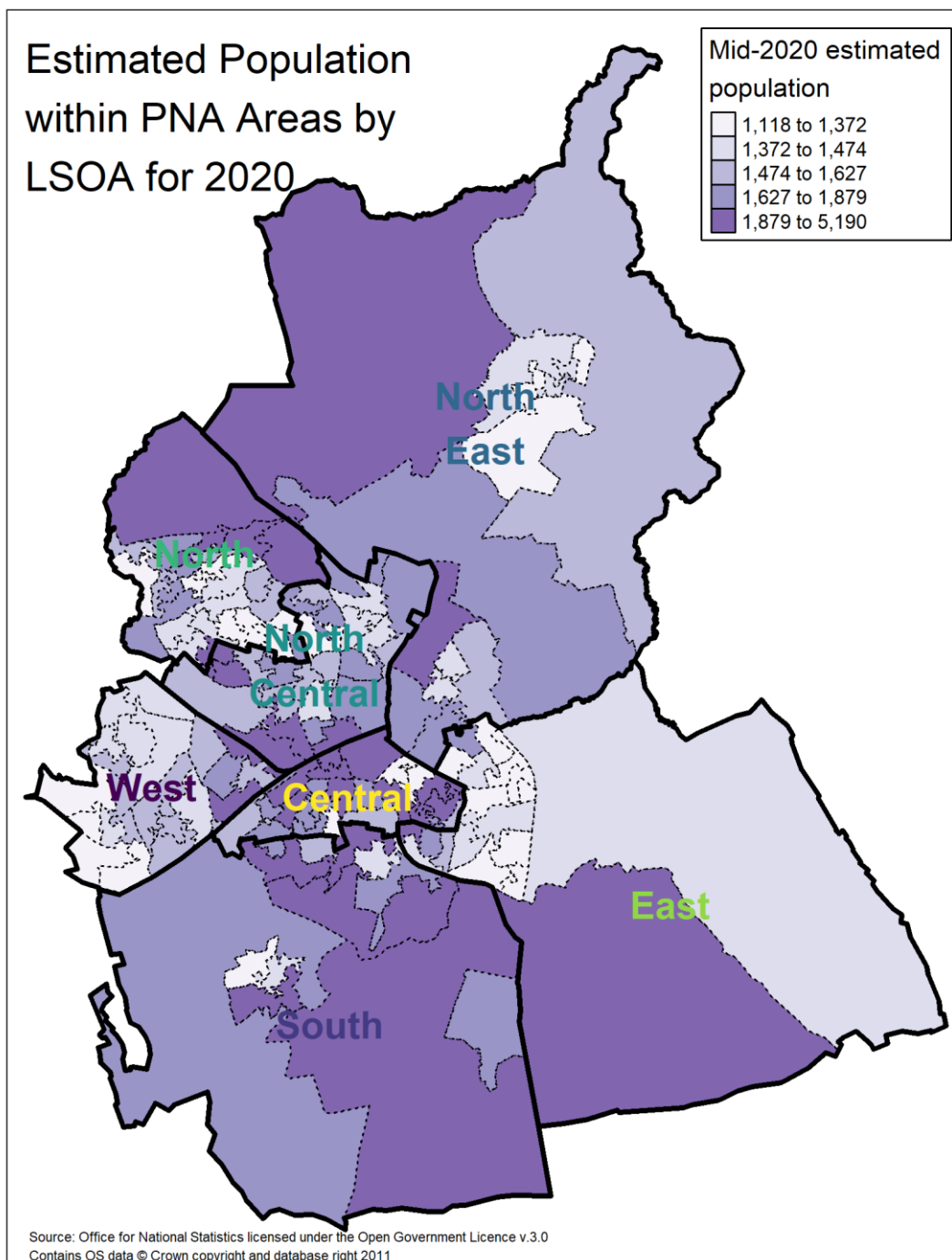


⁴ Created using NHS Shape tool available from: <https://app.shapeatlas.net>

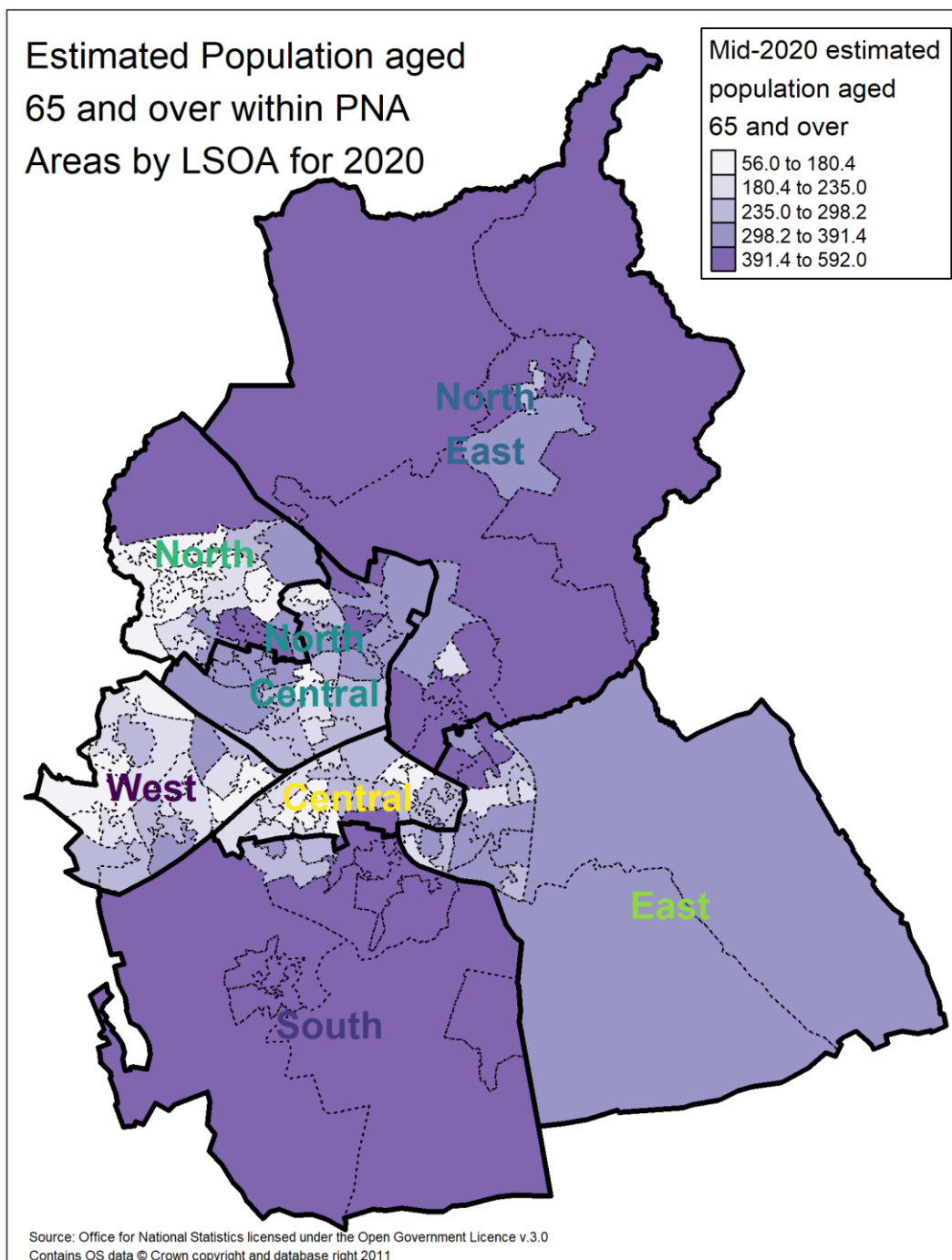
Map 5c: Fifteen minute walk (0.5 mile buffer) area from any Swindon pharmacy



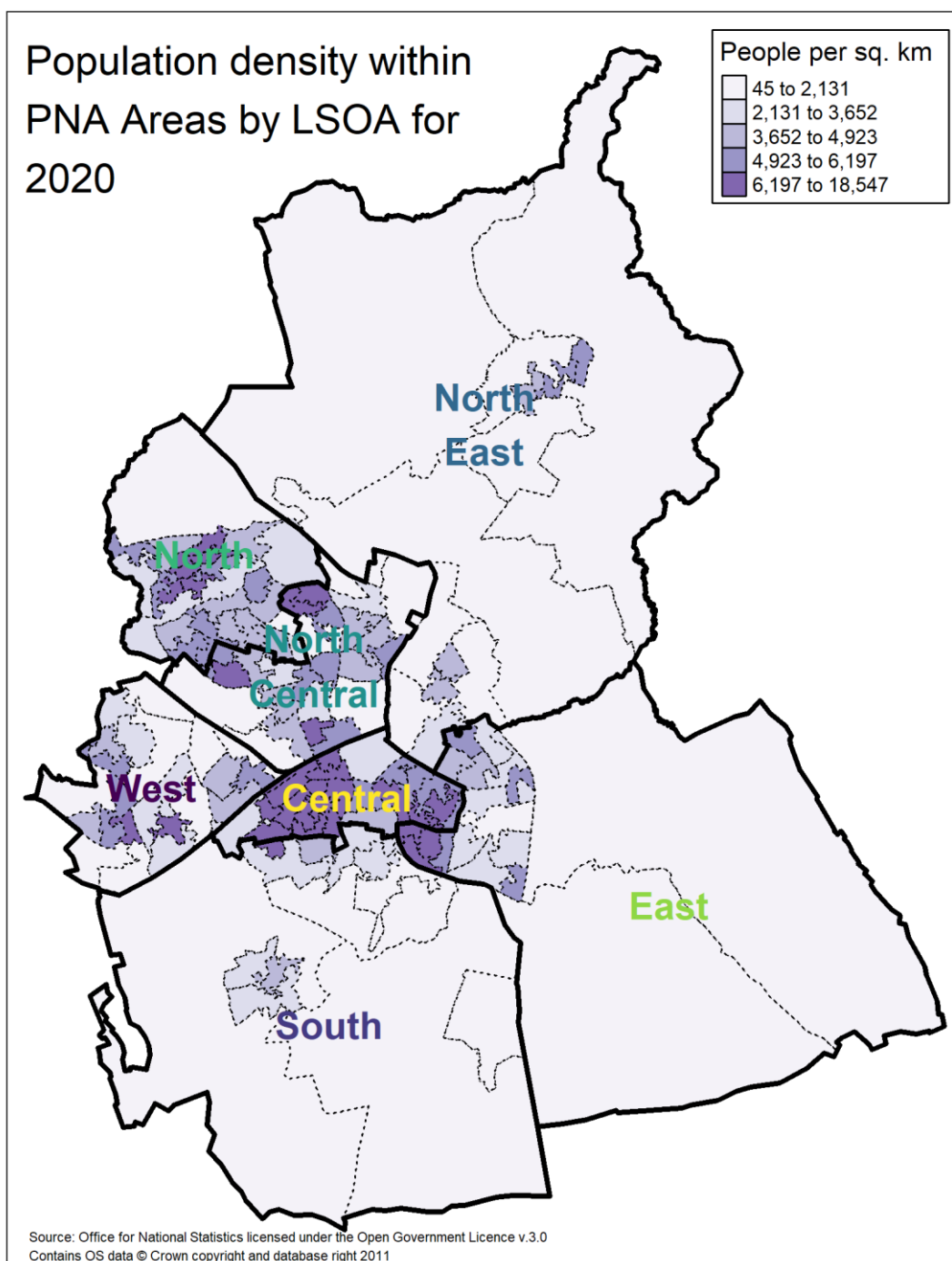
Map 6a: population estimates by LSOA, all ages



Map 6b: population estimates by LSOA, 65 years and over



Map 6c: population density by LSOA



Appendix 4: Projected Population Change

Table 1. Projected population change by 5 year age group⁵

Age group	2018	2020	2025	2030	2035
0-4	14,479	13,983	13,162	13,083	13,400
5-9	15,097	15,249	14,152	13,320	13,238
10-14	13,373	14,140	15,068	13,991	13,190
15-19	11,929	11,939	13,867	14,677	13,653
20-24	11,286	11,216	10,719	12,288	13,013
25-29	13,531	13,456	13,513	12,925	14,709
30-34	15,749	15,476	14,833	14,648	14,006
35-39	16,146	16,378	16,144	15,574	15,269
40-44	15,094	15,316	16,511	16,318	15,812
45-49	16,805	16,534	15,484	16,616	16,467
50-54	16,458	16,424	16,283	15,289	16,372
55-59	14,901	15,563	15,886	15,694	14,789
60-64	11,974	12,721	14,909	15,222	15,022
65-69	10,174	10,604	12,047	14,103	14,430
70-74	9,364	9,756	9,894	11,250	13,197
75-79	6,330	6,882	8,775	8,912	10,175
80-84	4,661	4,886	5,638	7,224	7,389
85-89	3,014	3,075	3,355	3,956	5,116
90+	1,631	1,755	1,951	2,217	2,679
All ages	221,996	225,353	232,191	237,308	241,924

⁵ ONS: Population projections for local authorities: Table 2, 2018 based edition. Available from: <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationprojections/datasets/localauthoritiesinenglandtable2> [Accessed 27/01/22]

Appendix 5: Dispensing General Practices and Pharmaceutical Services in Neighbouring Areas

Table 1. Swindon Dispensing General Practices⁶

PNA area	Deprivation	Practice	Opening Hours
South	No	Cornerstone Practice Station House Station Road Chiseldon Swindon SN4 0PB	Monday- Friday 8am-1pm and 2pm-6.30pm Saturday-Sunday closed
South	No	Ridgeway View Family Practice Barrett Way Wroughton SN4 9LW	Monday-Friday 8am-6.30pm Saturday-Sunday closed
		Station House Surgery Station Road Chiseldon SN4 0PB	Monday-Friday 8.30am-6pm Saturday-Sunday closed
North East	No	Blunsdon Surgery 36 Berton Close Swindon SN26 7BE	Monday & Wednesday 3pm-6.15pm Tuesday, Thursday & Friday 8.45am-12.15pm Saturday-Sunday closed

Table 2. NHS Wiltshire Dispensing General Practice that serves patients in Swindon local authority area⁷

Deprivation	Practice	Opening Hours
No	Wanborough Surgery 3-5 Ham Road Wanborough Swindon SN4 0DF	Monday- Friday 8.30am-midday and 4.15m-6.30pm Saturday 8.15am to 9.30am Sunday closed

⁶ Communication with Community Pharmacy Swindon & Wiltshire (CPSW)

⁷ Ibid.

Table 3. Pharmaceutical Services in surrounding local authorities

The table below shows pharmacies within a 2 mile/3.2km buffer around Swindon local authority area. The PNA does not have information on commissioned services from pharmacies in surrounding local authorities.

Bordering local authority	Pharmacy
Oxfordshire	n/a
Wiltshire	Cohens Chemist 102 High Street Royal Wootton Bassett Wiltshire SN4 7AU
	Your Local Boots Pharmacy 100 High Street Cricklade Wiltshire SN6 6AA
	Shrivenham Pharmacy 50a High Street Shrivenham Wiltshire SN6 8AA
Gloucestershire	Lechlade Pharmacy High Street Lechlade Gloucestershire GL7 3AA

Appendix 6: Swindon Pharmacies: Opening Hours and Locally Commissioned Services

Opening hours and locally commissioned services are un-validated and based on the NHS Choices website as of end of December 2021.⁸ Check NHS Choices for up to date opening hours. Locally commissioned services may be subject to change.

Pharmacies are marked as being in a deprived area if they are in one of the nine most deprived wards in Swindon.

Table 1. Swindon pharmacies in Central PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
Yes	Boots UK Limited 3 Brunel Plaza SN1 1LF	Mon-Sat: 8am-6pm Sun: 10.30am - 4.30pm	No	Yes	Yes	Yes	No	Yes
Yes	Swindon Health Centre Pharmacy Ltd 1 Islington Street SN1 2DQ	Mon-Fri: 8.30am - 6.30pm Sat-Sun: closed	No	Yes	No	Yes	No	Offered privately
No	Tesco in-Store Pharmacy Ocotal Way SN1 2EH	Mon-Sat: 8am-8pm Sun: 10am-4pm	No	Yes	Yes	Yes	Yes	Offered privately
No	Jhoots Pharmacy 171 Victoria Road SN1 3DF	Mon-Fri: 9am -1pm and 2pm-6pm Sat—Sun: closed	No	Yes	No	Yes	No	Offered privately

⁸ Available from: <https://www.nhs.uk/service-search/pharmacy/find-a-pharmacy>

No	Rowlands Pharmacy (inside Co-op) High Street Old Town SN1 3EG	Mon-Fri: 8am - 6.30pm Sat: 9am-1pm and 2pm-5pm Sun: closed	No	No	No	no	No	No
No	Boots UK Limited 35 Wood Street SN1 4AN	Mon-Fri:8.30am -5.30pm Sat: 9am-5.30pm Sun: closed	No	Yes	No	Yes	No	Yes
Yes	Rowlands Pharmacy 1 Park Lane SN1 5HG	Mon-Fri: 8.30am -1pm and 2pm-5.30pm Sat-Sun: closed	Yes	Yes	No	Yes	No	No
Yes	The Pharmacy (Epicare Health Pharmacy) 123 Commercial Road SN1 5PL	Mon-Fri: 9am-5.30pm Sat: 9am-1pm Sun: closed	No	Yes	No	Yes	No	Yes
Yes	Rowlands Pharmacy Kingswood Avenue Park North SN3 2RJ	Mon-Fri: 9am-5.30pm Sat: 9am-1pm Sun: closed	No	Yes	Yes	Yes	No	No
Yes	Rowlands Pharmacy Unit 4 Sussex Place Somerville Road SN3 3FS	Mon-Fri: 8.45am-1.15pm and 2pm-5.30pm Sat-Sun: closed	No	Yes	Yes	Yes	No	Yes

Table 2. Swindon pharmacies in East PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
Yes	Rowlands Pharmacy Colingsmead Eldene SN3 3TQ	Mon-Fri: 9am-6pm Sat-Sun: closed	Yes	No	No	Yes	Yes	No
Yes	Lloyds Pharmacy Unit 1 Royston Road Park South SN3 2GD	Mon-Fri: 9am-6pm Sat: 9am-5pm Sun: closed	Yes	Offered privately	Yes	Yes	No	Yes
No	Lloyds Pharmacy 3 Covingham Square SN3 5AA	Mon-Sat: 9am-6pm Sun: closed	Yes	Yes	Yes	Yes	No	No

Table 3. Swindon pharmacies in North PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
No	Asda Pharmacy Orbital Shopping Park Abbey Meads SN25 4BG	Mon-Sat: 8am-1pm and 2pm-10pm Sun: 10am-4pm	Offered privately	Yes	No	Yes	No	Yes
No	Boots UK Limited North Swindon District Centre Thamesdown Drive SN25 4AN	Mon-Fri: 8.30am-8pm Sat: 8.30am-7pm Sun: 10.30am-4.30pm	Yes	Yes	Yes	Yes	No	Offered privately
No	Home Ground Pharmacy (Home Ground Surgery) Thames Avenue SN25 1QQ 100 hour pharmacy	Mon-Sat: 5am- 8pm Sun: 8am -6pm	Yes	Yes	No	Yes	No	Yes
No	Cohens Chemist Elstree Way SN25 4YX	Mon-Fri: 8.30am-12.30pm and 1.30pm-6.30pm Sat: 9am-12pm Sun: closed	No	Yes	No	Yes	No	no
No	Morrisons Pharmacy Thames Avenue SN25 1QQ	Mon-Fri: 8.30am-1pm and 2pm-8pm Sat: 8.30am-1pm and 2pm-7pm Sun: closed	Yes	Yes	No	Yes	No	Yes
No	Taw Hill Pharmacy 24 Aiken Road SN25 1UH	Mon-Fri: 9am-6.30pm Sat-Sun: closed	No	Yes	No	No	Yes	Offered privately

Table 4. Swindon pharmacies in North Central PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
No	LloydsPharmacy (Moredon Health Centre) Moredon Road SN2 2JG	Mon-Fri: 8.30am-6.30pm Sat: 9am-5.30pm Sun: closed	No	Yes	Yes	Yes	No	No
Yes	Your Local Boots Pharmacy 257a Penhill Drive SN2 5HN	Mon-Fri: 8.30am-5.30pm Sat-Sun: closed	Yes	Yes	Yes	Yes	No	No
Yes	Lloyds Pharmacy 16 Clive Parade Cricklade Road SN2 1AJ	Mon-Fri:9am-6pm Sat: 9am-5pm Sun: closed	Yes	Yes	Yes	Yes	No	No
Yes	Swindon Pharmacy (Hawthorne Medical Centre) May Close SN2 1UU 100 hour pharmacy	Mon-Sat: 8am-10.30pm Sun: 8am-9pm	No	Yes	No	No	No	Offered privately
Yes	Hawthorne Pharmacy 261 Cricklade Road SN2 1AE	Mon and Thurs: 8.30am-7.30pm Tues, Weds, Fri: 8.30am-6.30pm Sat: 9am-4pm Sun: closed	Yes	Yes	No	Yes	Yes	Yes

Table 5. Swindon pharmacies in North East PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
No	Boots UK Limited Greenbridge Retail Park Stratton Road SN3 3SG	Mon-Fri: 8.30am-8pm Sat: 8.30am-7pm Sun: 10.30am-4.30pm	No	Yes	no	Yes	no	Yes
No	Home Farm Pharmacy 25 Newburgh Place SN6 7DN	Mon-Weds: 9am-12.45pm and 2pm-7pm Thurs-Fri: 9am-12.45pm and 2pm-6.30pm Sat-Sun: closed	Yes	Yes	Yes	Yes	no	Offered privately
No	Highworth Pharmacy Market Place SN6 7AA	Mon-Fri: 9am-5.30pm Sat: 9am-5pm Sun: closed	Yes	Yes	Yes	Yes	Yes	Offered privately
No	Lloyds Pharmacy (adj. to Merchiston Surgery) St Margaret's Chase SN3 4BF	Mon-Fri: 9am-6.45pm Sat-Sun: closed	No	Yes	Yes	Yes	no	no

Table 6. Swindon pharmacies in South PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
No	Jephson Pharmacy (Wroughton Health Centre) Barrett Way SN4 9LW	Mon-Fri: 8.30am-6.30pm Sat: 9am-12pm Sun: closed	Yes	Yes	Yes	Yes	Yes	Yes
No	Avicenna Pharmacy 56 Guildford Avenue SN3 1JE	Mon-Fri: 8.30am-6pm Sat: 8.30am-12pm Sun: closed	Yes	Yes	Yes	Yes	Yes	Offered privately
No	Jhoots Pharmacy (The Health Centre) Curie Avenue SN1 4GB	Mon-Fri: 9am-1pm and 2-6pm Sat-Sun: closed	No	Yes	No	Yes	No	Offered privately
No	St John Pharmacy 6 St John Road Wroughton SN4 9ED	Mon-Fri: 9am-5pm Sat-Sun: closed	Yes	Yes	Yes	Yes	Yes	Yes

Table 7. Swindon pharmacies in West PNA geographical area showing opening hours and locally commissioned services offered

Deprivation	Pharmacy	Opening Hours	Stop Smoking Service	Seasonal Flu Vaccination (at risk groups)	Needle & syringe exchange service	Supervised consumption	NHS Health Check	Emergency hormonal contraception
No	Asda Pharmacy (inside Asda West) West Swindon Shopping Centre Tewesbury Way SN5 7DL 100 hour pharmacy	Mon-Fri 7am-11pm Sat 7am-9pm Sun 10am-4pm	Yes	Yes	No	Yes	No	Yes
No	Ashington Way Pharmacy Westlea SN5 7XT	Mon-Fri: 8.30am-6pm Sat: 9am-1pm Sun: closed	Yes	Yes	Yes	Yes	Yes	Yes
Yes	Facechoice Pharmacy Freshbrook Village Centre SN5 8LY	Mon-Fri: 9am-1pm and 2.15pm-6pm Sat: 9am-12pm Sun: closed	Yes	Yes	No	Yes	Yes	Yes
No	Lloyds Pharmacy 2 Shaw Village Centre SN5 5PY	Mon-Fri: 9am-6pm Sat: 9am-1pm Sun: closed	Yes	Yes	Yes	Yes	No	No
Yes	Rowlands Pharmacy Dunwich Drive SN5 8SX	Mon-Fri: 9am-1pm and 2pm-6pm Sat-Sun: closed	Yes	Yes	Yes	Yes	No	No
No	Sparcells Pharmacy Midwinter Close Peatmoor SN5 5AN	Mon, Thurs, Fri: 8.30am-1pm and 2pm-6.30pm Tues-Weds: 8.30am and 2pm-6pm Sat-Sun: closed	Yes	Yes	Yes	Yes	Yes	Offered privately

Distance Selling Pharmacy

Homeground Care Pharmacy, Unit 75 Cheney Manor Industrial Estate, Swindon, SN2 2PJ

A distance selling pharmacy must be able to provide service nationally and may not provide 'face to face' services. This pharmacy provides a service nationally primarily to care homes, therefore their contribution is not included in the Swindon PNA.

Appendix 7: Draft PNA Consultation: Main Comments

Following the 60 day consultation period all responses were analysed and considered by the SBC PNA Working Group. Amendments were made to the draft document for clarity and accuracy as considered appropriate. The statutory consultee comments along with the actions taken (if necessary) are summarised below:

Statutory Consultee	Decision regarding PNA statement	Comments Made	SBC PNA Working Group Actions / Comments (if applicable)
Neighbouring HWB	Agree	None	
Neighbouring HWB	Agree	None	
LPC	Agree	The committee fundamentally agrees with the outcomes and are in agreement that there is adequate provision in Swindon. The committee would like to be consulted if the PNA is changed in any way following further consultation.	The LPC has representation on the Virtual PNA Steering Group, final drafts will be circulated to the group for comment prior to publication.
LMC	Agree	We have considered the document and agreed with the conclusion. Our only other comment is to highlight and welcome the opportunity for General Practice and Community Pharmacies to work in an even closer way when commissioning of Community Pharmacy is delegated to Integrated Care Systems from NHS England (either 1st April 2022 or 2023 depending on region).	
BSW CCG	Agree	No errors identified and outcome agreed	
Pharmacy	Agree	As a contractor, I would strongly argue that there are ENOUGH pharmacies in Swindon but NOT ENOUGH pharmacists or trained pharmacy support staff. Opening more pharmacies will spread the resources even thinner and therefore, risk further incapacitating existing pharmacies. This vicious cycle will eventually reduce access in the long term.	
Pharmacy	Agree	It appears that possibly due to the timing of production of this draft, the recent changes in the opening hours of a number of our pharmacies may not have been reflected in the draft PNA.	For the purposes of the PNA, opening hours are stated as per the NHS England website as of December 2021 and are not updated beyond this point.
Pharmacy	Agree	None	
Pharmacy	Agree	None	

Pharmacy	Agree	None	
GP Practice	Disagree	There are a distinct lack of regular services in pharmacy within Swindon. Branches are closing at very short notice due to lack of staff or reducing their opening hours. Extra services (eg BP monitoring), CPCS are difficult due to staff shortages and a lack of communication between GPs and pharmacies. There is so much potential for community pharmacy to work well with GP practices but it is not happening due to lack of resource in pharmacy and lack of leadership to drive this forward. Posts are required to be the link between community pharmacy and PCNs and to make this work. This is happening sporadically but not with any continuity so it is very difficult for services to be successful	

